amadeus



Instructor-Led

Amadeus Altéa DC-CM Departure Plan Template & Departure Control

This course describes how to automate Departure Control by programming activities at pre-determined times before and after departure of an aircraft (for example, the issuing of post departure messages) using Amadeus Altéa Departure Control - Customer Management.



During this course you will learn how to:

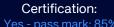
- > Create, delete and modify a departure plan template.
- > Set activities and dependencies.
- > View and update the Departure Plan for a specific flight in the Customer Management user interface.



This course covers the following topics:

- > Identifying the market template levels.
- > Creating templates.
- > Modifying templates.
- > Adding and deleting activities.
- > Ignoring and replacing activities.
- > Deleting templates.
- > Adding dependencies.







Duration:



Language: English



Level: Certification



Pre-requisite:



Prework:



Is this the course for you?

This course is for:

- > Airlines in PSS migration
- > Airline staff responsible for setting up Customer Management activities.
- > Airline trainers.



Things you need for this course

Pre-requisite:

Have successfully passed one of these courses:

> Altéa DC-CM Certification

Or

> Familiar with Amadeus Altéa Customer Management and baggage handling activities at an airport.

Prework:

To ensure that you are familiar with our products before attending the training, we recommend you complete following e-learning:

- Altéa Administration Departure Plan Template awareness (20 minutes)
- > Altea Departure Control -Customer Management awareness (9 hours)



This course helps you use

- > Altéa Departure Control Customer Management (CM)
- > Altéa Administration



Related courses

> Amadeus Altéa DC-CM Business Rules [Instructor-Led]



How the course is organised

> 1 day training



What equipment do you need?

View our instructor-led requirements-



The last few details...

- > To schedule a customised session, please contact: learning@amadeus.com
- > Last update: July 2024

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