AMADEUS

Instructor-Led

Amadeus Altéa DC-CM Departure Plan Template & Departure Control

This course describes how to automate Departure Control by programming activities at pre-determined times before and after departure of an aircraft (for example, the issuing of post departure messages) using Amadeus Altéa Departure Control - Customer Management.

During this course you will learn how to:
> Create, delete and modify a departure plan template.
> Set activities and dependencies.
> View and update the Departure Plan for a specific flight in the Customer Management user interface.

This course covers the following topics:
> Identifying the market template levels.
> Creating templates.
> Modifying templates.
> Adding and deleting activities.
> Ignoring and replacing activities.
> Deleting templates.
> Adding dependencies.

Certification: Yes - pass mark: 85%	Duration: 1 day	Language: English	Level: Certification	Pre-requisite: Yes	Prework: Yes

Is this the course for you?

This course is for:
> Airlines in PSS migration
> Airline staff responsible for setting up Customer Management activities.
> Airline trainers.

Things you need for this course

Pre-requisite:
Have successfully passed one of these courses:
> Altéa DC-CM Certification

Or
> Familiar with Amadeus Altéa Customer Management and baggage handling activities at an airport.

Prework:
To ensure that you are familiar with our products before attending the training, we recommend you complete following e-learning:
> Altéa Administration Departure Plan Template awareness (20 minutes)
> Altea Departure Control -Customer Management awareness (9 hours)

This course helps you use
> Altéa Departure Control - Customer Management (CM)
> Altéa Administration

Related courses
> Amadeus Altéa DC-CM Business Rules [Instructor-Led]

How the course is organised
> 1 day training

What equipment do you need?
View our instructor-led requirements·

The last few details…
> To schedule a customised session, please contact: learning@amadeus.com
> Last update: July 2024