amadeus

Instructor-Led

Amadeus Altéa DC-CM Business Rules

This course describes business rules that define the behaviour of Amadeus Altéa Departure Control - Customer Management.

On this course you will learn how to:
> Create and maintain markets within Market Management.
> Create and maintain Flight Groups within the Altéa Administration user interface.
> Identify the impact business rules have on the behaviour of Customer Management.

This course covers the following topics:
> Market management
> Flight groups
> Understanding the weighting concept
> Advance passenger information service rules
> Customer acceptance rules
> Baggage acceptance rules
> Boarding pass and baggage tag printing rules
> Transfer rules
> Onload / Regrade rules
> Flight information rules

Certification:	Duration:	Language:	Level:	Pre-requisite:	Prework:
Yes - pass mark: 85%	2 days	English	Certification	Yes	Yes

Is this the course for you?
This course is for:
> Airlines in PSS migration
> Airline staff responsible for setting up the Customer Management Business Rules
> Airline trainers

Things you need for this course
Pre-requisite:
Have successfully passed:
> Altéa DC-CM Certification

Or
> Familiar with Amadeus Altéa Customer Management and baggage handling activities at an airport

Prework:
To ensure that you are familiar with our products before attending the training, we recommend you complete following e-learning:
> Altea Departure Control - Customer Management awareness e-Learning (9 hours)

This course helps you use
> Altéa Departure Control - Customer Management (CM)
> Altéa Administration

How the course is organised
> 2 days training

What equipment do you need?
View our instructor-led requirements·

The last few details...
> To schedule a customised session, please contact: learning@amadeus.com
> Last update: July 2024