



# Instructor-Led

## Amadeus e-Retail Engine for New Users

This course describes how a booking engine works and interacts with the reservation system whether as a standalone solution or integrated into an external website.



During this course you will learn how to:

- > Use the online booking engine
- > Configure Site Manager
- > Differentiate between the different search flows
- > Follow the steps of the Workflow Manager
- > List the different digital solutions available
- > Navigate through the test and validation tool called the HTML shooter



This course covers the following topics:

- > Overview of e-Retail Engine concepts and terminology
- > Implementation process
- > Schedule driven and Fare driven booking flows
- > Introduction to Site Manager
- > Basic Site Manager exercises
- > Enhancing the offerings of a site
- > Options to customise a site
- > Light overview on how to integrate e-Retail with an external website (Connectors)
- > Use the test and validation tool called the HTML shooter
- > Booking insurance in-Retail Engine



**Certification:**

Yes - pass mark: 85%



**Duration:**

3 days



**Language:**

English



**Level:**

Certification



**Pre-requisite:**

Yes



**Pework:**

No



### Is this the course for you?

This course is for:

- > Staff managing an airline's direct online sales channel (www.airline.com)
- > Airlines in PSS or standalone migration



### Things you need for this course

Pre-requisite:

- > Basic knowledge on GDS (not a must)
- > Be familiar with an online booking tool



### This course helps you use

- > Amadeus e-Retail
- > Amadeus Flex Pricer



### How the course is organised

- > 3 days training



### What equipment do you need?

View our [instructor-led requirements](#).



### The last few details...

- > To schedule a customised session, please contact: [learning@amadeus.com](mailto:learning@amadeus.com)
- > Last update: July 2024