AMADEUS

Instructor-Led

Amadeus e-Retail Engine for New Users

This course describes how a booking engine works and interacts with the reservation system whether as a standalone solution or integrated into an external website.

During this course you will learn how to:
> Use the online booking engine
> Configure Site Manager
> Differentiate between the different search flows
> Follow the steps of the Workflow Manager
> List the different digital solutions available
> Navigate through the test and validation tool called the HTML shooter

This course covers the following topics:
> Overview of e-Retail Engine concepts and terminology
> Implementation process
> Schedule driven and Fare driven booking flows
> Introduction to Site Manager
> Basic Site Manager exercises
> Enhancing the offerings of a site
> Options to customise a site
> Light overview on how to integrate e-Retail with an external website (Connectors)
> Use the test and validation tool called the HTML shooter
> Booking insurance in-Retail Engine

Certification:	Duration:	Language:	Level:	Pre-requisite:	Prework:
Yes - pass mark: 85%	3 days	English	Certification	Yes	No

Is this the course for you?
This course is for:
> Staff managing an airline's direct online sales channel (www.airline.com)
> Airlines in PSS or standalone migration

Things you need for this course
Pre-requisite:
> Basic knowledge on GDS (not a must)
> Be familiar with an online booking tool

This course helps you use
> Amadeus e-Retail
> Amadeus Flex Pricer

How the course is organised
> 3 days training

What equipment do you need?
View our instructor-led requirements.

The last few details...
> To schedule a customised session, please contact: learning@amadeus.com
> Last update: July 2024