



## Instructor-Led

### Amadeus Process Customer Value for Inventory

This course describes the Process Customer Value (PCV) application that is accessed via the Amadeus Application Launcher and used by processes within Amadeus Altéa Inventory, and Amadeus Reservations. The purpose of PCV for Inventory is to enable the passenger ranking on a waitlist confirmation.



On this course, you will learn how to set up the waitlist confirmation Process Customer Value (PCV) rule in line with your airline business objectives.



This course covers the following topics:

- > How to create and maintain business rules for qualifying and ranking passengers.
- > Demonstration of PCV with business scenarios.
- > Prioritisation for auto waitlist clearance process.
- > Exercises on creating and validating rules in an automated waitlist scenario



Certification:  
No



Duration:  
25 minutes + 3 hours



Language:  
English



Level:  
Fundamentals



Pre-requisite:  
Yes



Prework:  
Yes



#### Is this the course for you?

This course is for:

- > Airlines in PSS migration



#### Things you need for this course

Pre-requisite:

- > Have successfully passed one of the following courses:

- [Amadeus Altéa Inventory Certification](#)
- [Amadeus Altéa Inventory - Schedule Management Certification](#)
- [Amadeus Altéa Inventory - Inventory Management Certification](#)

Prework:

- > Complete the following e-Learning:
  - [What is Automatic Waitlist Clearance?](#) (10min)
  - [How is Process Customer Value \(PCV\) determined](#) (15min)
- + the questionnaire which the trainer will send to you

This prework is mandatory to attend this training



#### This course helps you use

- > Altéa Inventory and Code Share



#### How the course is organised

- > 25min of e-Learning: [Automatic Waitlist Clearance](#) + [PCV](#) + questionnaire (sent by your trainer), mandatory to attend the virtual session.
- > 3 hours of virtual session



#### What equipment do you need?

View our [instructor-led requirements](#).



#### The last few details...

- > To schedule a customised session, please contact: [learning@amadeus.com](mailto:learning@amadeus.com)
- > Last update: January 2023