AMADEUS

Instructor-Led

Amadeus Carrier Preferred Display Management for disruption, OCC, OPR display

This course explains how to use Amadeus Carrier Preferred Display Management to configure the content of your biased display in the most profitable way for Disruption / OCC operation control center / OPR optimized passenger recovery scenarios at the airport.

On this course you will learn how to:
> Create and maintain points of sale.
> Set up and modify markets.
> Construct Carrier Preferred Display rules for disruption, OCC/OPR displays.
> Exclude flights, connections and airport changes.
> Read the history.
> Request product access.

This course covers the following topics:
> Points of sale in accordance with the product options used
> Markets
> Carrier Preferred rules for your disruption, OCC/OPR displays and self re-accommodation
> Flight, connections or airport change exclusions
> CPD rule's history
> Hierarchy and weighting
> Product access.
> Certification test

Certification:	Duration:	Language:	Level:	Pre-requisite:	Prework:
Yes - pass mark: 85%	2.5 days	English	Certification	Yes	Yes

Is this the course for you?

This course is for:
> Airline staff configuring CPD in disruption scenarios

Things you need for this course

Pre-requisite:
> Have a basic understanding of airline distribution processes, Amadeus availability and schedule displays.

Prework:
> To ensure that you are familiar with our products before attending the training, we recommend you complete the following e-learning (5 minutes):
What are Carrier Preferred Display service flows

This course helps you use
> Airline Distribution

Related courses
> Amadeus Availability Management [Instructor-Led]

How the course is organised
> 2.5 days training

What equipment do you need?
View our instructor-led requirements.

The last few details...
> To schedule a customised session, please contact: learning@amadeus.com
> Last update: July 2024