amadeus

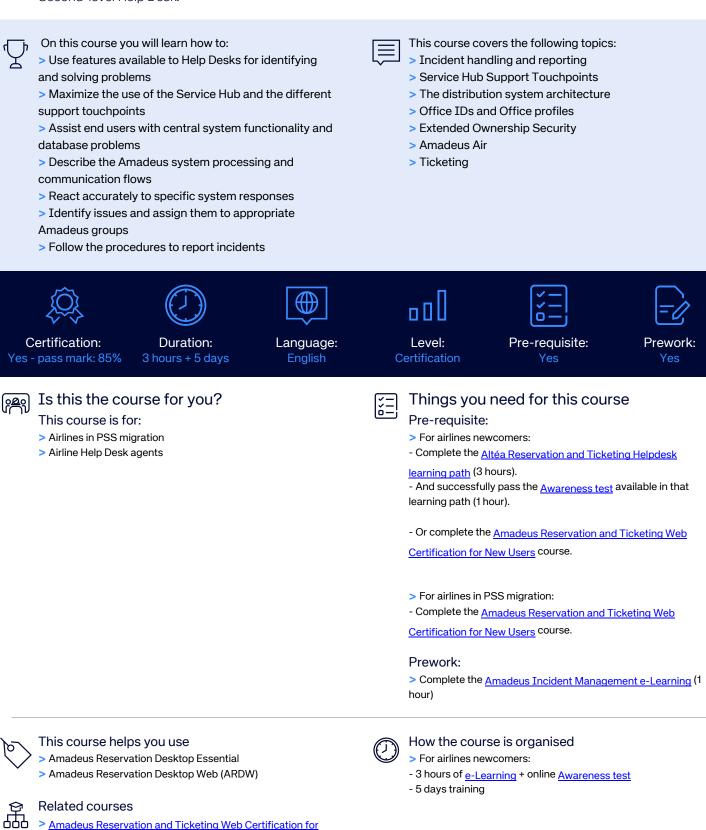
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Amadeus Security Management Certification for Altéa





This course explains how to support your customers' reservation and ticketing agents in solving their daily issues. It concentrates on the functional and technical system settings that agents need to verify before contacting the Second-level Help Desk.



> For airlines in PSS migration:

- 1 hour of <u>Amadeus Incident Management e-Learning</u>