



Instructor-Led

Amadeus Passenger Name Manager

This course explains how to manage your name elements firming policies in a way that matches your sales strategies.



On this course, you will learn how to:

- > Create rules to define corrective actions and/or notification actions that will be triggered by a name modification in PNRs.



This course covers the following topics:

- > Product overview.
- > Creation of Point Of Sale, markets and flight groups.
- > Creation and administration of rules for individual and group PNRs.



Certification:
No



Duration:
1 day



Language:
English



Level:
Fundamentals



Pre-requisite:
Yes



Pework:
No



Is this the course for you?

This course is for:

- > Airlines in PSS migration
- > Airline administrators dealing with revenue integrity, reservation and/or inventory



Things you need for this course

Pre-requisite:

- > You need a basic understanding of airline distribution processes, and Amadeus Availability Display, and PNR.



This course helps you use

- > Amadeus Reservation Desktop Essential
- > Amadeus Reservation Desktop Web (ARDW)



How the course is organised

- > 2 virtual training sessions of 2.5 hours.



What equipment do you need?

View our [instructor-led requirements](#).



The last few details...

- > To schedule a customised session, please contact: learning@amadeus.com
- > Last update: June 2023