





## Instructor-Led

### Amadeus Rewards

The focus of this training course is the administration of Amadeus Rewards conversion rules. Those rules are administered through the Cash to Miles conversion module which is part of the Amadeus FareXpert filing platform. Conversion rates defined in these rules can convert currency based fare or Ancillary Service amounts into Miles / Points. Then airline frequent flyer members can book air travel and choose to settle the price of a ticket or an Ancillary Service in currency, in Miles, or a combination of both.

-  On this course you will learn how to:
- > Distinguish between 'Flight Rewards' (full redemption) and 'Cash & Miles' flows.
  - > Access the FareXpert filing platform.
  - > Launch the FareXpert based Cash to Miles conversion rules module.
  - > Administer Cash to Miles conversion rules.
  - > Create new rules or duplicate existing rules.
  - > Differentiate conversion rules targeting commercial fares versus marginal fares.
  - > Configure rules with Cash boundaries.
  - > Work with Point Offsets (static charts).
  - > Update existing rules with effective and discontinuation dates.
  - > Grant adhoc Miles discounts.
  - > Differentiate the conversion logic of fares, Ancillary Services and Taxes.

-  This course covers the following topics:
- > Overview and terminology of Amadeus Rewards flow solutions (Flight Rewards, Cash & Miles).
  - > How to access the FareXpert Cash to Miles conversion rules module.
  - > How to administer Cash to Miles conversion rules based on real-life use cases.
  - > How to differentiate conversion rules targeting revenue fares from rules targeting full redemption fares.



Certification:  
No



Duration:  
3 days



Language:  
English



Level:  
Fundamentals



Pre-requisite:  
Yes



Prework:  
No



#### Is this the course for you?

This course is for:

- > Airlines in PSS or standalone migration.
- > Airline Fares and Pricing analysts, Loyalty Management System administrators, Digital touchpoint administrators.



#### Things you need for this course

Pre-requisite:

- > Basic understanding of Amadeus Rewards flow solutions.
- > Basic understanding of Fares & Pricing.
- > **An implemented RefX online booking flow. This course is only suitable for airlines who have migrated. If your online flows are still based on e-Retail DX and the migration to RefX is not yet planned, then refer to our ['Digital Awards'](#) training course.**



This course helps you use

- > Amadeus FareXpert
- > Loyalty Management System



How the course is organised

- > 3 days training



What equipment do you need?

View our [instructor-led requirements](#).



The last few details...

- > To schedule a customised session, please contact: [learning@amadeus.com](mailto:learning@amadeus.com)
- > Last update: January 2025