amadeus

e-Learning

Ticketing Configuration Manager

As a ticketing manager, learn how to regulate and control your ticketing agreements and conditions using a graphical interface.

On this course, you will learn:
> What is TCM?
> What is the Online application?
> How to identify an airline's preferences for e-ticket display options.
> How to allow or restrict issuance of infant tickets.
> How to allow or disallow mandatory FOID at time of issuance.
> What is the Interline sub-application?
> How to identify the interline agreements between a validating carrier and an interline partner.
> How to identify an airline's distribution conditions for specific GDS and countries.

Through a set of interactive e-Learning videos learn what is TCM and what are TCM's sub-applications, how to identify rule types, how to modify rule conditions and how to modify interline ticketing agreements using Ticketing Configuration Manager (TCM).

Certification:	Duration:	Language:	Level:	Pre-requisite:	Prework:
No	30 minutes	English	Awareness	No	No

Is this the course for you?

This course is for:

Airlines

In particular, those working in:

Administrators, Help Desk & Support Agents, Reservation Agents, Ticketing Agents, Trainers

This course helps you use
> Amadeus Reservation Desktop Essential
> Amadeus Reservation Desktop Web (ARDW)
> Amadeus Application Launcher

How the course is organised
There are eight lessons with a duration of 30 minutes.

What equipment do you need?
> A computer, laptop or tablet.
> A high-speed internet connection (> 1MB).
> The Google Chrome browser or alternatively the Microsoft Edge browser.
> An Amadeus login (LSS), organization ID (IATA code) and password.