



## e-Learning

### Ticketing Configuration Manager

As a ticketing manager, learn how to regulate and control your ticketing agreements and conditions using a graphical interface.



On this course, you will learn:

- > What is TCM?
- > What is the Online application?
- > How to identify an airline's preferences for e-ticket display options.
- > How to allow or restrict issuance of infant tickets.
- > How to allow or disallow mandatory FOID at time of issuance.
- > What is the Interline sub-application?
- > How to identify the interline agreements between a validating carrier and an interline partner.
- > How to identify an airline's distribution conditions for specific GDS and countries.



Through a set of interactive e-Learning videos learn what is TCM and what are TCM's sub-applications, how to identify rule types, how to modify rule conditions and how to modify interline ticketing agreements using Ticketing Configuration Manager (TCM).



**Certification:**  
No



**Duration:**  
30 minutes



**Language:**  
English



**Level:**  
Awareness



**Pre-requisite:**  
No



**Pework:**  
No



#### Is this the course for you?

This course is for:

Airlines

In particular, those working in:

Administrators, Help Desk & Support Agents, Reservation Agents, Ticketing Agents, Trainers



#### This course helps you use

- > Amadeus Reservation Desktop Essential
- > Amadeus Reservation Desktop Web (ARDW)
- > Amadeus Application Launcher



#### How the course is organised

There are eight lessons with a duration of 30 minutes.



#### What equipment do you need?

- > A computer, laptop or tablet.
- > A high-speed internet connection (> 1MB).
- > The Google Chrome browser or alternatively the Microsoft Edge browser.
- > An Amadeus login (LSS), organization ID (IATA code) and password.